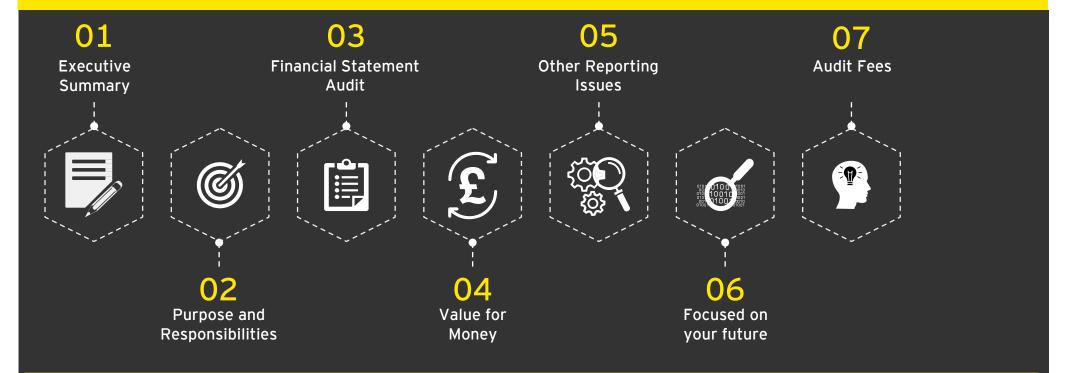


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Public Sector Audit Appointments Ltd (PSAA) have issued a 'Statement of responsibilities of auditors and audited bodies'. It is available from the Chief Executive of each audited body and via the PSAA website (www.psaa.co.uk)

The Statement of responsibilities serves as the formal terms of engagement between appointed auditors and audited bodies. It summarises where the different responsibilities of auditors and audited bodies begin and end, and what is to be expected of the audited body in certain areas.

The 'Terms of Appointment (updated 23 February 2017)' issued by PSAA sets out additional requirements that auditors must comply with, over and above those set out in the National Audit Office Code of Audit Practice (the Code) and statute, and covers matters of practice and procedure which are of a recurring nature.

This Annual Audit Letter is prepared in the context of the Statement of responsibilities. It is addressed to the Members of the North Hertfordshire District Council, and is prepared for their sole use. We, as appointed auditor, take no responsibility to any third party.

Our Complaints Procedure - If at any time you would like to discuss with us how our service to you could be improved, or if you are dissatisfied with the service you are receiving, you may take the issue up with your usual partner or director contact. If you prefer an alternative route, please contact Steve Varley, our Managing Partner, 1 More London Place, London SE1 2AF. We undertake to look into any complaint carefully and promptly and to do all we can to explain the position to you. Should you remain dissatisfied with any aspect of our service, you may of course take matters up with our professional institute. We can provide further information on how you may contact our professional institute.





Executive Summary

We are required to issue an annual audit letter to North Hertfordshire District Council following completion of our audit procedures for the year ended 31 March 2018. Below are the results and conclusions on the significant areas of the audit process.

Area of Work	Conclusion	
Opinion on the Council's : ► Financial statements	Unqualified - the financial statements give a true and fair view of the financial position of the Council as at 31 March 2018 and of its expenditure and income for the year then ended	
► Consistency of other information published with the financial statements	Other information published with the financial statements was consistent with the Annual Accounts.	
Concluding on the Council's arrangements for securing economy, efficiency and effectiveness We concluded that you have put in place proper arrangements to secure value for resources		
Area of Work	Conclusion	
Reports by exception:		
► Consistency of Governance Statement	The Governance Statement was consistent with our understanding of the Council	
► Public interest report	We had no matters to report in the public interest.	
► Written recommendations to the Council, which should be copied to the Secretary of State	We had no matters to report.	
► Other actions taken in relation to our responsibilities under the Local Audit and Accountability Act 2014	We had no matters to report.	
Area of Work	Conclusion	
Reporting to the National Audit Office (NAO) on our review of the Council's Whole of Government Accounts return (WGA).	We had no matters to report.	



Executive Summary (cont'd)

As a result of the above we have also:

Area of Work	Conclusion
Issued a report to those charged with governance of the Council communicating significant findings resulting from our audit.	Our Audit Results Report was issued on 30 July 2018
Issued a certificate that we have completed the audit in accordance with the requirements of the Local Audit and Accountability Act 2014 and the National Audit Office's 2015 Code of Audit Practice.	Our certificate was issued on 31 July 2018

In December 2018 we will also issue a report to those charged with governance of the Council summarising the certification work we have undertaken We would like to take this opportunity to thank the Council's staff for their assistance during the course of our work.

Suresh Patel Associate Partner For and on behalf of Ernst & Young LLP





The Purpose of this Letter

The purpose of this annual audit letter is to communicate to Members and external stakeholders, including members of the public, the key issues arising from our work, which we consider should be brought to the attention of the Council.

We have already reported the detailed findings from our audit work in our 2017/18 Audit Results Report to the 30 July 2018 Finance, Audit and Risk Committee, representing those charged with governance. We do not repeat those detailed findings in this letter. The matters reported here are the most significant for the Council.

Responsibilities of the Appointed Auditor

Our 2017/18 audit work has been undertaken in accordance with the Audit Plan that we issued on 22 January 2018 and is conducted in accordance with the National Audit Office's 2015 Code of Audit Practice, International Standards on Auditing (UK and Ireland), and other guidance issued by the National Audit Office.

As auditors we are responsible for:

- ► Expressing an opinion:
 - ▶ On the 2017/18 financial statements; and on the consistency of other information published with the financial statements.
- ▶ Forming a conclusion on the arrangements the Council has to secure economy, efficiency and effectiveness in its use of resources.
- ► Reporting by exception:
 - ▶ If the annual governance statement is misleading or not consistent with our understanding of the Council;
 - ► Any significant matters that are in the public interest;
 - ▶ Any written recommendations to the Council, which should be copied to the Secretary of State; and
 - ▶ If we have discharged our duties and responsibilities as established by thy Local Audit and Accountability Act 2014 and Code of Audit Practice.

Alongside our work on the financial statements, we also review and report to the National Audit Office (NAO) on you Whole of Government Accounts return. The Council is below the specified audit threshold of £500mn for whole of government accounts. Therefore, we did not perform any detailed audit procedures on the return.

Responsibilities of the Council

The Council is responsible for preparing and publishing its statement of accounts accompanied by an Annual Governance Statement (AGS). In the AGS, the Council reports publicly each year on how far it complies with its own code of governance, including how it has monitored and evaluated the effectiveness of its governance arrangements in year, and any changes planned in the coming period.

The Council is also responsible for putting in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources.



Key Issues

The Council's Statement of Accounts is an important tool for the Council to show how it has used public money and how it can demonstrate its financial management and financial health.

We audited the Council's Statement of Accounts in line with the National Audit Office's 2015 Code of Audit Practice, International Standards on Auditing (UK and Ireland), and other guidance issued by the National Audit Office and issued an unqualified audit report on July 2018.

management override.

Our detailed findings were reported to the 30 July 2018 Finance, Audit and Risk Committee.

The key issues identified as part of our audit were as follows:

Significant Risk Conclusion

Misstatements due to fraud or error

The financial statements as a whole are not free of material misstatements whether caused by fraud or error.

As identified in ISA (UK and Ireland) 240, management is in a unique position to perpetrate fraud because of its ability to manipulate accounting records directly or indirectly and prepare fraudulent financial statements by overriding controls that otherwise appear to be operating effectively. We identify and respond to this fraud risk on every audit engagement.

Our actions:

We performed mandatory procedures, including:

Testing the appropriateness of journal entries recorded in the general ledger and other adjustments made in the preparation of the financial statements

Reviewing accounting estimates for evidence of management bias.

Testing manual debtors, and creditors.

Review of the NDR appeals provision.

Review of entries posted through the movement in reserves.

Evaluating the business rationale for significant unusual transactions.

Our testing did not identified any material misstatements from

Overall our audit work did not identify any material issues or unusual transactions to indicate any misreporting of the Authority's financial position.

The key issues identified as part of our audit were as follows: (cont'd)

Significant Risk Conclusion

Risk of fraud in revenue and expenditure recognition

Misstatements that occur in relation to the risk of fraud in revenue and expenditure recognition could affect the income and expenditure account.

Under ISA 240 there is a presumed risk that revenue may be misstated due to improper revenue recognition. In the public sector, this requirement is modified by Practice Note 10 issued by the Financial Reporting Council, which states that auditors should also consider the risk that material misstatements may occur by the manipulation of expenditure recognition.

Our actions:

We performed mandatory procedures, including:

Reviewing and testing revenue and expenditure recognition policies;

Reviewing and discussing with management any accounting estimates on revenue or expenditure recognition for evidence of bias;

Developing a testing strategy to test material revenue and expenditure streams; and

Reviewing and testing revenue cut-off at the period end date.

We did not identify any material misstatements from revenue and expenditure recognition.

Overall our audit work has not identified any material issues or unusual transactions to indicate any misreporting of the Council's financial position.

The key issues identified as part of our audit were as follows: (cont'd)

Other Key	y Findings
Other Ne	y i illulliya

Conclusion

Valuation of Property, Plant and Equipment

Property, Plant and Equipment represent a material balance in the Council's accounts. Valuation changes, the impact of impairment reviews and depreciation charges can also be material values.

Our work included:

- Reviewing a sample of valuations for individual assets
- Checking that assets are being revalued over a 5 year cycle
- Reviewing assets not revalued in year for potential material changes
- Testing the accounting entries made for revaluation.

Our programme of work was completed with no issues to raise.

Pension Liability Valuation

The Local Authority Accounting Code of Practice (the Code) and IAS19 require the Council to make extensive disclosures within its financial statements regarding its membership of the Local Government Pension Scheme administered by Hertfordshire County Council.

The Council's pension fund deficit is a material and sensitive item and the Code requires that this liability be disclosed on the Council's balance sheet. At 31 March 2018 this totalled £45.03m.

We reviewed the assessment of the actuary employed by Hertfordshire Pension Fund to value the scheme liabilities. The National Audit Office commission PWC to undertake this work and their report is in turn reviewed by EY pension specialists. The audit team followed up on the issues arising from the reports.

There was a change in the total value of the pension fund net assets from the estimated year end balance used for IAS 19 reporting purposes and the actual. The impact of this was an understatement of the Council's share of the pension fund assets by £1.992m. This amount was above our summary of audit differences level and was adjusted in the accounts.

We did not identify any issues with the accounting entries and disclosures made within the financial statements.

Our application of materiality

When establishing our overall audit strategy, we determined a magnitude of uncorrected misstatements that we judged would be material for the financial statements as a whole.

Item	Thresholds applied
Planning materiality	We determined planning materiality to be £1.4m (2016/17 : £1.4m), which is 2% of gross expenditure reported in the accounts.
	We consider gross expenditure to be one of the principal considerations for stakeholders in assessing the financial performance of the Council.
Reporting threshold	We agreed with the 30 July 2018 Finance, Audit and Risk Committee that we would report to the Committee all audit differences in excess of £68,000 (2016/17 : £71,000)

We also identified the following areas where misstatement at a level lower than our overall materiality level might influence the reader. For these areas we developed an audit strategy specific to these areas. The areas identified and audit strategy applied include:

- ▶ Remuneration disclosures including any severance payments, exit packages and termination benefits:
- ► Related party transactions.

We evaluate any uncorrected misstatements against both the quantitative measures of materiality discussed above and in light of other relevant qualitative considerations.



£ Value for Money

We are required to consider whether the Council has put in place 'proper arrangements' to secure economy, efficiency and effectiveness on its use of resources. This is known as our value for money conclusion.

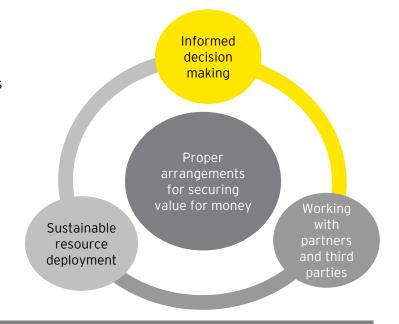
Proper arrangements are defined by statutory guidance issued by the National Audit Office. They comprise your arrangements to:

- ► Take informed decisions;
- ▶ Deploy resources in a sustainable manner; and
- ▶ Work with partners and other third parties.

We identified one significant risk around these arrangements. The table below presents our findings in response to the risk in our Audit Planning Report.

We performed the procedures outlined in our audit plan and did not identify any significant weaknesses in the Council's arrangements.

We therefore issued an unqualified value for money conclusion on 31 July 2018.



Significant Risk

The Council identified the need to identify savings of £3.6 million over the next 3 years with £2.7 million being required in 2018/19. This is a material level of savings with the largest element estimated to arise from the re-tendering of the waste collection and street cleansing contract.

Conclusion

We requested information on the first quarter's revenue budget monitoring to see what the position is against the savings identified in the waste collection and street cleansing contract. This showed a £0.23 million forecast over performance on income from green waste collection with 50% of households taking up the service (far more than the consultation suggested). There are cost pressures across various budgets (especially costs associated with comingled waste) which means that the forecast impact overall on 2018/19 from all budget unders/overs is an underspend against budget of £0.055 million. Whilst it is early in the year the Council appears to be well placed to achieve the budgeted reduction in costs.





Other Reporting Issues

Whole of Government Accounts (WGA)

As the Council falls below the £500 million threshold for detailed review as per the NAO's group instructions, we were not required to perform detailed work on the WGA return.

Annual Governance Statement

We are required to consider the completeness of disclosures in the Council's annual governance statement, identify any inconsistencies with the other information of which we are aware from our work, and consider whether it is misleading. We had no matters to report.

Report in the Public Interest

We have a duty under the Local Audit and Accountability Act 2014 to consider whether, in the public interest, to report on any matter that comes to our attention in the course of the audit in order for it to be considered by the Council or brought to the attention of the public.

We did not identify any issues which required us to issue a report in the public interest.

Written Recommendations

We have a duty under the Local Audit and Accountability Act 2014 to designate any audit recommendation as one that requires the Council to consider it at a public meeting and to decide what action to take in response.

We did not identify any issues which required us to issue a written recommendation.

Other powers and duties

We did not receive any objections to the 2017/18 financial statements from members of the public and had no issues that required us to use our additional powers under the Local Audit and Accountability Act 2014.

Independence

We communicated our assessment of independence in our Audit Results Report to the Finance, Audit and Risk Committee on 30 July 2018. In our professional judgement the firm is independent and the objectivity of the audit engagement partner and audit staff has not been compromised within the meaning regulatory and professional requirements.



Other Reporting Issues (cont'd)

Control Themes and Observations

It is the responsibility of North Hertfordshire District Council to develop and implement systems of internal financial control and to put in place proper arrangements to monitor their adequacy and effectiveness in practice. Our responsibility as your auditor is to consider whether the Council has put adequate arrangements in place to satisfy itself that the systems of internal financial control are both adequate and effective in practice.

As part of our audit of the financial statements, we obtained an understanding of internal control sufficient to plan our audit and determine the nature, timing and extent of testing performed. As we have adopted a fully substantive approach, we have therefore not tested the operation of controls.

Although our audit was not designed to express an opinion on the effectiveness of internal control we are required to communicate to you significant deficiencies in internal control.

We did not identify any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements of which you are not aware.





Focused on your future

The Code of Practice on Local Authority Accounting in the United Kingdom introduces the application of new accounting standards in future years. These are set out below however the impact on the Council is not considered to be significant.

Standard	Issue	Impact		
IFRS 9 Financial Instruments	Applicable for local authority accounts from the 2018/19 financial year and will change:	Although the Code has now been issued, providing guidance on the application of the standard, along with other		
	 How financial assets are classified and measured; 	provisional information issued by CIPFA on the approach to adopting IFRS 9, until the Guidance Notes are issued and any		
	 How the impairment of financial assets are calculated; and 	statutory overrides are confirmed there remains some		
	► The disclosure requirements for financial assets.	uncertainty.		
	There are transitional arrangements within the standard and the 2018/19 Accounting Code of Practice for Local Authorities has now been issued, providing guidance on the application of IFRS 9. In advance of the Guidance Notes being issued, CIPFA have issued some provisional information providing detail on the impact on local authority accounting of IFRS 9, however the key outstanding issue is whether any accounting statutory overrides will be introduced to mitigate any impact.			
IFRS 15 Revenue from Contracts with Customers	Applicable for local authority accounts from the 2018/19 financial year. This new standard deals with accounting for all contracts with customers except:	As with IFRS 9, some provisional information on the approach to adopting IFRS 15 has been issued by CIPFA in advance of the Guidance Notes. Now that the Code has been issued,		
	► Leases;	initial views have been confirmed; that due to the revenue streams of Local Authorities the impact of this standard is		
	► Financial instruments;	likely to be limited.		
	► Insurance contracts; and	The standard is far more likely to impact on Local Authority		
	For local authorities; Council Tax and NDR income.	Trading Companies who will have material revenue streams arising from contracts with customers		
	The key requirements of the standard cover the identification of performance obligations under customer contracts and the linking of income to the meeting of those performance obligations.	dising from contracts with customers		
	Now that the 2018/19 Accounting Code of Practice for Local Authorities has been issued it is becoming clear what the impact on local authority accounting will be. As the vast majority of revenue streams of Local Authorities fall outside the scope of IFRS 15, the impact of this standard is likely to be limited.	19		



Focused on your future (cont'd)

Standard	Issue	Impact		
IFRS 16 Leases	It is currently proposed that IFRS 16 will be applicable for local authority accounts from the 2019/20 financial year.	Until the 2019/20 Accounting Code is issued and any statutory overrides are confirmed there remains some		
	whilst the definition of a lease remains similar to the current leasing	uncertainty in this area. The standard will affect authorities with significant leases.		
		The standard will affect adthornes with significant leases.		
	There are transitional arrangements within the standard and although the 2019/20 Accounting Code of Practice for Local Authorities has yet to be issued, CIPFA have issued some limited provisional information which begins to clarify what the impact on local authority accounting will be. Whether any accounting statutory overrides will be introduced to mitigate any impact remains an outstanding issue.			



Audit Fees

As part of our reporting on our independence, we set out below a summary of the fees paid for the year ended 31 March 2018.

Our fee for 2017/18 is in line with the scale fee set by the PSAA and reported in our July 2018 Audit Results Report.

	Final Fee 2017/18	Planned Fee 2017/18	Scale Fee 2017/18	Final Fee 2016/17
	£'s	£'s	£'s	£'s
Total Audit Fee - Code work	52,037	52,037	52,037	52,037
Grant Claims (* 2017/18 tbc)	7,524*	7,524	7,524	5,648
Total Fees	59,561	59,561	59,561	57,685

We confirm that we have not undertaken non-audit work outside the PSAA Code requirements.

The work on the 2017/18 grant claims has not started at the time of writing this report.

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